

## Jersey Boys, The Sound of Music Canceled

Performances of The Sound of Music and Jersey Boys at the Wicomico Youth & Civic Center have officially been canceled. The Sound of Music had been scheduled for May 13, and Jersey Boys was postponed on March 28 and had not yet been rescheduled.

Neither show will be rescheduled.

The cancellations are the result of an April 30 letter received from NETworks, the management company of both shows, which listed demands of Wicomico County in a short timeframe and included concerns about the safety of the venue.

In a statement of response, Wicomico County representatives rejected the notion of a safety issue at the building and cited NETworks' demands as not necessary or appropriate.

"Since 2009, the County has partnered with Broadway in Salisbury and successfully and safely produced 47 shows at the Civic Center," explained Steve Miller, Director of Recreation, Parks & Tourism. "The notion that the building is unsafe is simply not true."

Adam Epstein, CEO of innovation arts and entertainment, the producers of Broadway in Salisbury, said "We have complete confidence in the safety of the WY&CC to host Broadway shows and other programming, and we will continue to bring shows to the venue as we have for over a decade."

Three days after the Jersey Boys cancellation on March 28, the venue successfully hosted a concert for over 3,000 people. In April, the Civic Center hosted Kelsea Ballerini's Miss Me More Tour and PJ Masks Live! "Save the Day" without incident, as well as many other events for thousands of guests.

In its response to NETworks, the County expressed disappointment with the apparent lack of concern for customers of both shows. According to the County, NETworks unnecessarily delayed the Jersey Boys cancellation "without any concern for the welfare of customers waiting to enter the building." The County went on to state that "NETworks has further inconvenienced these customers by refusing to respond to offers for a reschedule date despite many efforts on behalf of the County, including a listing of available dates provided the night of the cancellation."

"Our priority is the customers," explained Miller. "We do not want ticket holders to have the same disappointing experience they did the evening of the Jersey Boys show and that is what The Sound of Music was shaping up to be. We believe that both shows could have proceeded as scheduled."

**Refund Process**

Jersey Boys and Sound of Music ticket holders will be refunded the full purchase price of their tickets, including fees. Jersey Boys refunds will start immediately. Sound of Music refunds will begin no later than May 28.

For customers who purchased through the WY&CC:

All online purchases will be refunded automatically.

- Customers who purchased online or in person with a credit card within the last four months will receive a refund to their credit card.
- Customers who purchased online with a credit card prior to February 1 will be issued a check.

Ticket holders who fall into one of the below categories will need to call the box office at 410-548-4911 and provide their order number and mailing address.

- Customers who purchased with credit card in person at the box office prior to February 1.
- Customers who purchased with cash.

Please do not contact the box office unless you fall into one of these categories.

WY&CC box office hours are Monday-Friday, 9 a.m.-6 p.m.

Broadway in Salisbury subscribers will receive a refund via check or credit card automatically. These customers do not need to contact the Broadway in Salisbury offices.

Customers who purchased through a third party will need to contact that seller directly.